



2020 Annual Report

Toronto Neighbourhood Centres is an association of non-profit multi-service organizations dedicated to strengthening local neighbourhoods and enabling diverse communities to work together to promote justice and a healthy life for all.

We share a vision of a Toronto that:

- **Provides** healthy and caring communities for all of its residents, especially those who are most vulnerable.
- **Celebrates** diversity, welcomes and supports people from across the globe.
- **Enables** all individuals in all sectors of society to participate fully in the processes that shape their communities.

A sector-serving anchor organization funded by



TNC Values and the Neighbourhood Centre Model

TNC members believe that well-being is a social achievement and not exclusively an individual one, and that every community needs a range of supports to flourish, including:

- government policies and programs that ensure equality of opportunity, income security, affordable housing, childcare, employment equity and human rights
- well-funded public education, healthcare and social services
- opportunities for civic engagement, celebration, expression, mutual support and democratic participation
- thriving local and regional economies
- sustainable relationships with the environment

As one part of this fabric, TNC promotes the model of universal access multi-service Neighbourhood Centres, complementing strong public services and organizations supporting specific communities and sectors.

Neighbourhood Centres are dedicated to empowering neighbours to work together to meet local challenges and create shared approaches to building community. They provide a crucial focus and support for community development, and address the needs of their area by integrating services, capacity building and social reform.

Inspired by the tradition of innovation within the Settlement House movement, today's neighbourhood centres take many forms as they generate local solutions to global challenges. Together and separately, TNC members seek to catalyze change by:

- Developing relationships of trust and mutuality among people from different backgrounds and experience, as individuals, families and groups
- Bridging between those who are affected by decisions and those who make them
- Providing open and safer spaces for people to meet, organize, celebrate and participate actively in community life
- Building on people's potential and gifts rather than focusing on their problems
- Releasing the potential of communities as places of creativity and enterprise
- Strengthening the voice of people normally left out or ignored
- Cherishing our independence in order to remain flexible and responsive to opportunity
- Pioneering innovative approaches and solutions to neighbourhood issues
- Investing and reinvesting in community assets to build local sustainability

TNC members contribute to a world in which the "international community" is shaped by people working together from their local communities, a power and legitimacy from the base of society.

TNC Strategies

To advance its vision the TNC:

- Identifies and speaks out on common issues and concerns in our communities as an association and in cooperation with other community groups;
- Promotes the model of universal access multi-service Neighbourhood Centres as a core component of healthy communities (complementing strong public services and a well-supported network of organizations and services targeted to diverse communities and sectors);
- Encourages the development of Neighbourhood Centres in under-served communities across Toronto;
- Links Neighbourhood Centres across Toronto, serving as a medium for the exchange of information and ideas, and sharing organizational resources and capacities;
- Sponsors inter-agency projects with member agencies and other organizations;
- Promotes best practices for community-based social service, health and recreation activities.

TNC is a registered charitable organization and a member of the Canadian Association of Neighbourhood Services (CANS) and the International Federation of Settlements and Neighbourhood Centres (IFS).



Toronto Neighbourhood Centres

TNC 2019-2020 Highlights

Centering Anti-Oppression Relationships in Our Work

TNC members continued their focus on deepening the capacity for all of our organizations to more actively counter persistent and systemic inequities that continue to limit our capacity to create more inclusive workplaces and communities. The events of this remarkable year underscored the urgency for pursuing our anti-oppression work and making it foundational to all of our activities. As part of this effort, TNC affinity group members shaped our new **TNC Relationships, Belonging & Anti-Oppression Charter**, and an associated **TNC Anti-Oppression Practice Guide and Tools**. Drawing from the commitments, insights and strategies that TNC members have generated together over the last two years, the charter sets a roadmap for further work and commits us to implementing ongoing learning and action processes in our organizations which focus on the question:

How can we be in better reciprocal relationships with each other, with the communities we support, and with the more than human world, in ways that will forge sustainable and systemic advancements in anti-oppression, equity and belonging?

To anchor this work structurally TNC announced the creation of a new full-time **Director of Networks and Relationships**, a one-year fellowship or secondment for a Black or Indigenous person. This position responds directly to **TNC's 2019 BIPOC Recommendations**, to provide networking structures that better support the mobility of aspiring BIPOC leadership. This Director will expand TNC's capacity to weave anti-racism and anti-oppression actions into our work-plans and leadership structures, and **amplify our policy and program development efforts to expand community-owned affordable housing and support community safety and alternatives to traditional policing.**

Networking to Increase Our COVID-19 Response and Resiliency

TNC members played a central role in generating new connections to help us respond effectively to the pandemic challenges. This included: working with the City of Toronto and United Way to build the "**Community Coordination Plan**" linking 400 community service organizations in local community problem-solving clusters and system level planning and response with the City of Toronto; mobilizing our members' insight to identify **innovative and practical responses to homelessness, community safety, income and social supports**; supporting links between **Neighbourhood Pods'** and existing mutual aid networks' volunteers and organizations to address the needs of isolated community members; and supporting the development of the **Toronto Nonprofit Network** to strengthen the nonprofit sector's continued capacity to provide these public benefits.

TNC Highlights 2019-2020 Continued

Enhancing Inter-Agency Solidarity, Innovation & Action

Through the convening and continued support for our **TNC inter-agency affinity groups**, TNC has activated a broad effort to connect more and more staff from across our member-agencies in ways that amplify our shared insights and capacity for collective actions. Building upon our affinity groups foundation, TNC continued to mount a range of **shared TNC training opportunities** - including workshops to advance our learning about indigenous cultures and our treaty obligations, identifying and addressing micro-aggressions to build safer and more inclusive work environments, using civic engagement tools effectively, Black staff circle of support, and in depth training for member agency board volunteers regarding anti-Black racism.

TNC's Civic Engagement, and Community Development affinity groups continued their work on our two-year Maytree-supported initiative **Community Voices for System Change**. Through this work TNC member agencies are supporting each other to advance their formal commitments to, and capacity for leading local engagement work that places the voices of community members and program participants at the centre of contributing to the policy and system changes that affect their lives. This work complements our ongoing stewardship of the **Ontario For All** campaign, and our own **TNC democratic engagement funds** that enabled TNC members to mount local popular education efforts on democracy and voting as part of the 2019 Federal election.

Additional inter-agency activities include our shared TNC contingent in the Pride Parade, and a thriving **executive director and board chair coaching program**, supported by the pro bono efforts of Bob Cronin and colleagues.

Building More Equitable & Inclusive Economies

TNC continues to champion the many ways in which nonprofit community organizations can play a more intentional role in building inclusive economic structures and opportunities. This year we encountered moments of great urgency, and of new opportunities to take some of our economic structures that are fueling racialized inequality and growing poverty, and instead place them on a firmer footing of public and community ownership (e.g. in the case of housing), more robust access (in the case of affordable and accessible child care) and service provision that places the ethics of care and decent work at the centre of their staffing models, instead of defaulting the dominant calculus of private profit. Through this work TNC will support not-for-profit organizations to step more boldly into land development, as a **strategy for addressing the crisis of housing affordability**, and to counter the continued erosion of **affordable community program space**.



Toronto Neighbourhood Centres

TNC Membership

Toronto Neighbourhood Centres always seeks to expand its membership and we look forward to linking with organizations and other associations to strengthen our capacity for mutual support. There are important benefits and real value that comes with an organization's choice to join with and participate in the Toronto Neighbourhood Centres association. Active and engaged members can expect the following:

- Opportunities to gather and share useful information on issues that impact, or will impact their community members, clients, agencies and staff,
- A peer network of colleagues whom are accessible and willing to provide advice, support and strategic suggestions on challenging issues,
- New leadership and developmental opportunities for staff and volunteers both within the association and on joint external projects or task forces,
- Access to the resources, especially capacities and skills, of the other member organizations,
- The ability to bring forward ideas and participate in collective efforts to more effectively advocate on issues affecting Neighbourhood Centres,
- The ability to initiate, participate and deliver on strategies or programs that may be city-wide,
- The opportunity to learn about and share promising practices and program successes,
- The opportunity to become involved in an organization framed by the principles of resource sharing, collective advocacy, and community development.

Membership in TNC is open to any organization that:

- Shares the vision of TNC,
- Operates in the City of Toronto,
- Is a non-profit agency governed by a volunteer Board of Directors,
- Is neighbourhood based i.e. provides focused activities in one or several local geographic neighbourhoods defined at a scale smaller than the entire City of Toronto,
- Is multi-service i.e. is directly responsible for providing programs relating to more than one issue area, such as health, education, social services, settlement services, housing, recreation, employment, training or community development.
- Practices a place-based approach to community development, as articulated in the "TNC Values and Neighbourhood Centre Model" statement

For more information on becoming a TNC member please e-mail our Executive Director Rob Howarth at robinhowarth@gmail.com

TNC 2019/20 Financial Statements

Year Ended March 31, 2020 (Audited)

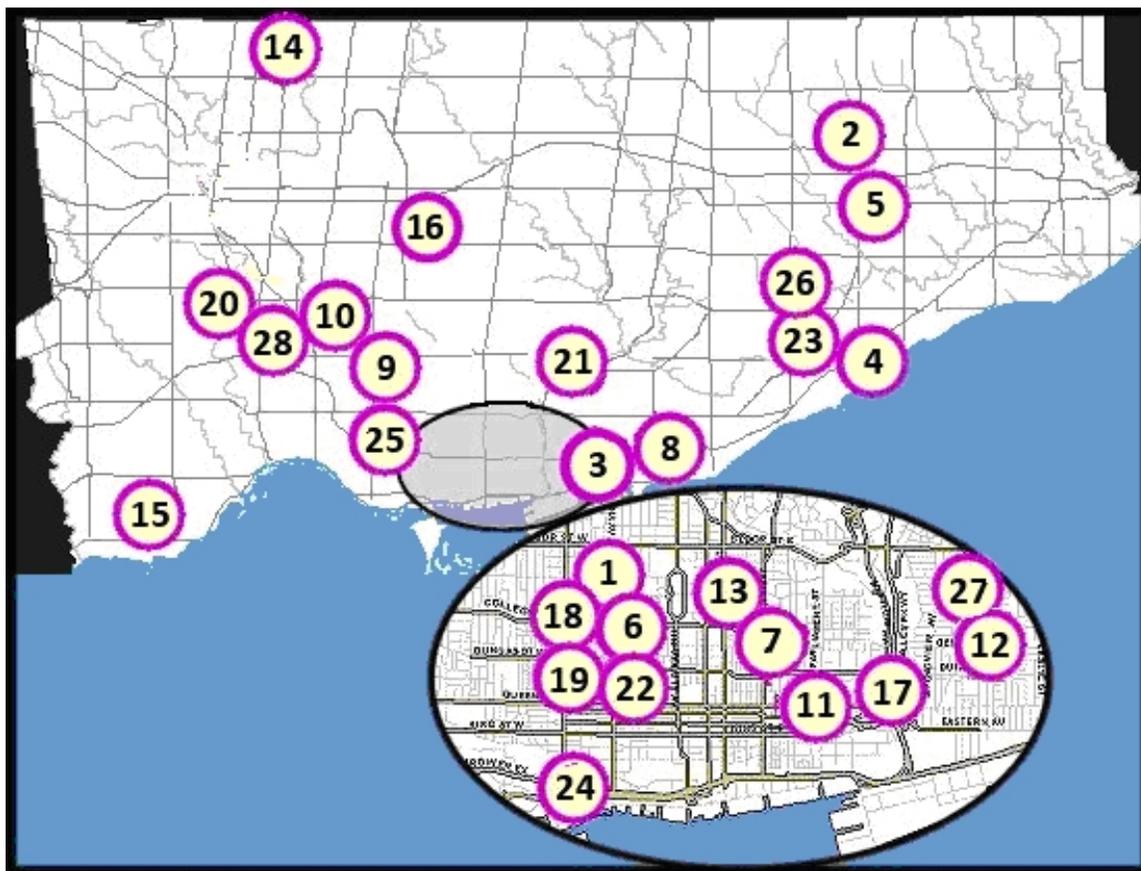
STATEMENT OF FINANCIAL POSITION

	March 31 2020	March 31 2019
Assets		
Cash and cash equivalents	419,245	358,118
Prepaid Expenses	44,408	55,378
Note receivable	6,489	6,424
Accounts receivable	<u>159</u>	<u>335</u>
Total Assets	470,301	420,225
Liabilities		
Accounts Payable	50,408	42,500
Deferred Revenue	<u>238,015</u>	<u>230,145</u>
Total Liabilities	288,423	272,645
Net Assets		
Unrestricted	<u>181,878</u>	<u>147,610</u>
Total Liabilities and Surplus	470,301	420,225

STATEMENT OF OPERATIONS AND ACCUMULATED SURPLUS

	2020	2019
Revenue		
United Way	376,316	327,361
Atkinson Foundation	154,834	174,601
Lawson Foundation	90,000	90,375
Membership Fees	68,720	64,523
Maytree Foundation	36,942	-
Metcalfe Foundation	27,588	12,412
Donations	15,914	17,361
Social Planning Toronto	10,000	-
Interest	5,435	4,177
Catherine Donnelly Foundation	5,000	-
Other Income	4,954	6,560
Total Revenue	<u>795,703</u>	<u>697,370</u>
Program Costs		
United Way	367,048	319,332
Atkinson Foundation (Decent Work)	154,834	174,601
Lawson Foundation	90,000	90,375
Maytree Foundation	36,942	-
Metcalfe Foundation	27,588	12,412
Program Delivery Fees	15,464	11,086
Conference and workshop expenses	13,863	21,300
Other	11,915	6,985
Social Planning Toronto	10,000	-
Catherine Donnelly Foundation	5,000	-
Administrative		
Coordination Fees	10,345	8,029
Office expenses	2,522	2,319
Donations	<u>15,914</u>	<u>17,561</u>
Total Expenses	<u>761,435</u>	<u>664,000</u>
Surplus / (Deficit) for the year	34,268	33,370
Accumulated Surplus, beginning of year	147,610	114,240
Accumulated surplus, end of year	<u>181,878</u>	<u>147,610</u>

Detailed Audited Statements Are Available Upon Request



TNC Member Agencies - 2020

- Access Alliance Multicultural Community Health Centre (1)
- Agincourt Community Services Association (2)
- Applegrove Community Complex (3)
- Birchmount Bluffs Neighbourhood Centre (4)
- Catholic Cross Cultural Services (5)
- Cecil Street Community Centre (6)
- Neighbourhood Group
 - Central Neighbourhood House (7)
 - Neighbourhood LINK (8)
 - St. Stephen's Community House (18)
- Christie-Ossington Neighbourhood Centre (9)
- Davenport-Perth Neighbourhood Community Health Centre (10)
- Dixon Hall (11)
- Eastview Neighbourhood Community Centre (12)
- The 519 Church Street Community Centre (13)
- Jane Finch Community and Family Centre (14)
- Lakeshore Area Multi-Service Project - LAMP (15)
- North York Community House (16)
- Ralph Thornton Community Centre (17)
- Scadding Court Community Centre (19)
- Syme-Woolner Neighbourhood and Family Centre (20)
- The Neighbourhood Organization (21)
- University Settlement (22)
- Warden Woods Community Centre (23)
- Waterfront Neighbourhood Centre (24)
- West Neighbourhood House (25)
- West Scarborough Neighbourhood and Community Centre (26)
- WoodGreen Community Services (27)
- Working Women Community Centre (28)