



2017 Annual Report

Toronto Neighbourhood Centres is an association of non-profit multi-service organizations dedicated to strengthening local neighbourhoods and enabling diverse communities to work together to promote justice and a healthy life for all.

We share a vision of a Toronto that:

- **Provides** healthy and caring communities for all of its residents, especially those who are most vulnerable.
- **Celebrates** diversity, welcomes and supports people from across the globe.
- **Enables** all individuals in all sectors of society to participate fully in the processes that shape their communities.

TNC Values and the Neighbourhood Centre Model

TNC members believe that well-being is a social achievement and not exclusively an individual one, and that every community needs a range of supports to flourish, including:

- government policies and programs that ensure equality of opportunity, income security, affordable housing, childcare, employment equity and human rights
- well-funded public education, healthcare and social services
- opportunities for civic engagement, celebration, expression, mutual support and democratic participation
- thriving local and regional economies
- sustainable relationships with the environment

As one part of this fabric, TNC promotes the model of universal access multi-service Neighbourhood Centres, complementing strong public services and organizations supporting specific communities and sectors.

Neighbourhood Centres are dedicated to empowering neighbours to work together to meet local challenges and create shared approaches to building community. They provide a crucial focus and support for community development, and address the needs of their area by integrating services, capacity building and social reform.

Inspired by the tradition of innovation within the Settlement House movement, today's neighbourhood centres take many forms as they generate local solutions to global challenges. Together and separately TNC members seek to catalyze change by:

- Developing relationships of trust and mutuality among people from different backgrounds and experience, as individuals, families and groups
- Bridging between those who are affected by decisions and those who make them
- Providing open and safe space for people to meet, organize, celebrate and participate actively in community life
- Building on people's potential and gifts rather than focusing on their problems
- Releasing the potential of communities as places of creativity and enterprise
- Strengthening the voice of people normally left out or ignored
- Cherishing our independence in order to remain flexible and responsive to opportunity
- Pioneering innovative approaches and solutions to neighbourhood issues
- Investing and reinvesting in community assets to build local sustainability

TNC members contribute to a world in which the "international community" is shaped by people working together from their local communities, a power and legitimacy from the base of society.

TNC Strategies

To advance its vision the TNC:

- Identifies and speaks out on common issues and concerns in our communities as an association and in cooperation with other community groups;
- Promotes the model of universal access multi-service Neighbourhood Centres as a core component of healthy communities (complementing strong public services and a well-supported network of organizations and services targeted to diverse communities and sectors);
- Encourages the development of Neighbourhood Centres in under-served communities across Toronto;
- Links Neighbourhood Centres across Toronto, serving as a medium for the exchange of information and ideas, and sharing organizational resources and capacities;
- Sponsors inter-agency projects with member agencies and other organizations;
- Promotes best practices for community-based social service, health and recreation activities.

TNC is a registered charitable organization and a member of the Canadian Association of Neighbourhood Services (CANS) and the International Federation of Settlements and Neighbourhood Centres (IFS).



Toronto Neighbourhood Centres

TNC 2016-2017 Activities

Championing Decent Work

TNC, in collaboration with the Ontario Nonprofit Network (ONN) expanded our movement-building efforts, funded by the Atkinson Foundation, to champion decent work practices in our organizations, our communities, and Ontario's labour-market at-large. This work includes the popularization of our **TNC Decent Work Charter**, and **Organizational Checklist** with TNC members' Boards of Directors, and working with the ONN to document and highlight examples across the province where nonprofit organizations are advancing decent work practices. TNC was also actively engaged with ONN on associated funding-reform efforts to support our decent work commitments.

Poverty Reduction & Civic Engagement

TNC members assisted residents across Toronto to contribute their perspectives to the City of Toronto's **Poverty Reduction Strategy** via the Commitment to Community Campaign, in collaboration with Social Planning Toronto (SPT). These efforts now continue as we support local residents to engage in the City budget process to press for the investments needed to advance the Strategy's goals.

Enhancing TNC Capacity

TNC was successful in its application to become a **United Way Anchor Agency**. As one of three "sector-serving" anchor organizations (along with Social Planning Toronto, and the Ontario Council of Agencies Serving Immigrants), these new operational resources will enable TNC to expand its impact over the next five years. Areas of initial focus will include diversifying our networking efforts across the TNC membership, and expanding our capacity to advance sector-wide policy and government relations initiatives. This work will include the generation of new **peer networks and action teams** across the TNC membership, with staff groups convening around shared roles (e.g. volunteer coordination, human resources, community development) and common pursuits (e.g. expanding LGBTQ programming, advancing agencies' equity and inclusion objectives, and leadership development efforts).

TNC Activities 2016-2017 Continued

Networking for Shared Sector Impact

- TNC, in collaboration with the City Wide Agency Network, the Alternative Planning Group, and Social Planning Toronto, played a lead role in stewarding the continued development of the **Toronto Nonprofit Network**. This emerging network of over 100 community organizations and grassroots groups is working together to amplify the voice of our sector, enhance our relationships with governments and other stakeholders, and more effectively leverage our sector's unique contributions to strengthening community wellbeing in our City.

Deepening Democracy & Inclusive Economies

- TNC began developing strategies to build upon our member agencies' community relationships and assets in ways that would make a practical and significant contribution to creating new systems of economic inclusion and democratic participation. Current opportunities that we intend to explore at a network level include the advancement of community land trusts, expanding local lending and banking programs for individuals and business development, co-designing empowering social service alternatives, deepening opportunities for neighbourhood democratic deliberation and control, and enabling cooperative local enterprise.

Government Relations

- TNC continued to make significant contributions to shaping the City of Toronto's first **City/Sector policy framework**, intended to strengthen the capacity for our sector and City government to partner in achieving community impacts.
- TNC continued our active engagement with the **Ontario Nonprofit Network (ONN)** to build a more effective relationship between the Province of Ontario and the nonprofit sector, and advance key policy reforms related to nonprofit funding, pensions, and decent work strategies.
- TNC engaged in various discussions with City of Toronto divisions and United Way, advancing efforts to develop a community-focused strategy for economic inclusion and wealth creation, to complement governments' current policy commitments to poverty reduction, reducing inequality, and supporting inclusive communities.



Toronto Neighbourhood Centres

TNC Membership

Toronto Neighbourhood Centres always seeks to expand its membership and we look forward to linking with organizations and other associations to strengthen our capacity for mutual support. There are important benefits and real value that comes with an organization's choice to join with and participate in the Toronto Neighbourhood Centres association. Active and engaged members can expect the following:

- Opportunities to gather and share useful information on issues that impact, or will impact their community members, clients, agencies and staff,
- A peer network of colleagues whom are accessible and willing to provide advice, support and strategic suggestions on challenging issues,
- New leadership and developmental opportunities for staff and volunteers both within the association and on joint external projects or task forces,
- Access to the resources, especially capacities and skills, of the other member organizations,
- The ability to bring forward ideas and participate in collective efforts to more effectively advocate on issues affecting Neighbourhood Centres,
- The ability to initiate, participate and deliver on strategies or programs that may be city-wide,
- The opportunity to learn about and share promising practices and program successes,
- The opportunity to become involved in an organization framed by the principles of resource sharing, collective advocacy, and community development.

Membership in TNC is open to any organization that:

- Shares the vision of TNC,
- Operates in the City of Toronto,
- Is a non-profit agency governed by a volunteer Board of Directors,
- Is neighbourhood based i.e. provides focused activities in one or several local geographic neighbourhoods defined at a scale smaller than the entire City of Toronto,
- Is multi-service i.e. is directly responsible for providing programs relating to more than one issue area, such as health, education, social services, settlement services, housing, recreation, employment, training or community development.
- Practices a place-based approach to community development, as articulated in the "TNC Values and Neighbourhood Centre Model" statement

For more information on becoming a TNC member please e-mail our Executive Director Rob Howarth at robinhowarth@gmail.com

TNC 2016/17 Financial Statements

Year Ended March 31, 2017 (Audited)

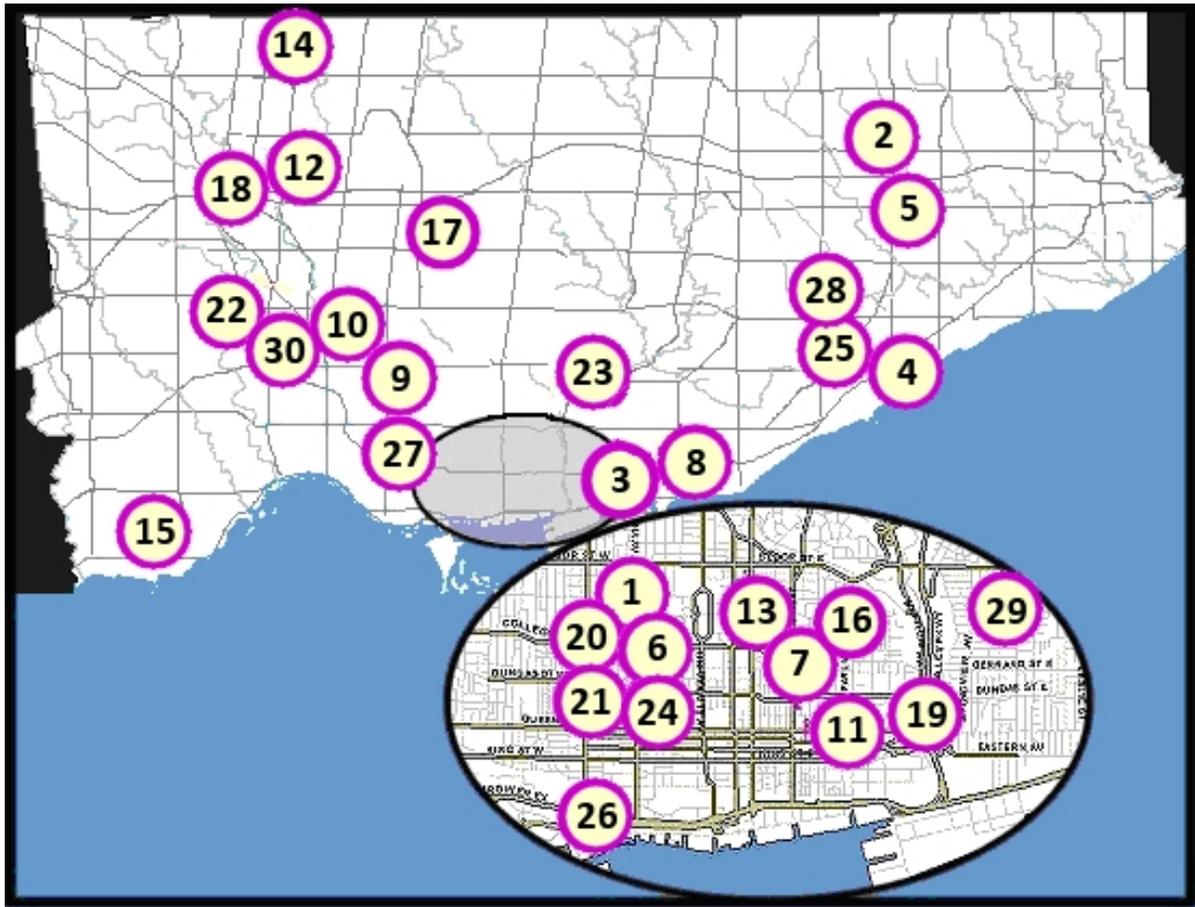
STATEMENT OF FINANCIAL POSITION

	March 31 2017	March 31 2016
<u>Assets</u>		
Cash and cash equivalents	109,545	89,991
Note receivable	6,176	6,176
Accounts receivable	<u>167</u>	<u>108</u>
Total Assets	115,888	96,275
<u>Liabilities</u>		
Accounts Payable	10,485	13,563
Deferred Revenue	<u>34,621</u>	<u>3,772</u>
Total Liabilities	45,106	17,335
<u>Net Assets</u>		
Unrestricted	<u>70,782</u>	<u>78,938</u>
Total Liabilities and Surplus	115,888	96,275

STATEMENT OF OPERATIONS AND ACCUMULATED SURPLUS

	2017	2016
<u>Revenue</u>		
Atkinson Foundation	107,387	110,817
Membership Fees	64,091	66,353
Donations	27,377	49,146
City of Toronto (Neigh. Votes)	3,379	42,940
University of Toronto (NCRP)	3,000	3,000
Other Income	2,900	16,510
Interest	652	973
United Way	-	89,345
Trillium Foundation	-	54,995
Social Planning Toronto (Trillium)	-	<u>8,964</u>
Total Revenue	<u>208,786</u>	<u>443,052</u>
<u>Program Costs</u>		
Atkinson Foundation (Decent Work)	106,738	72,752
Program Delivery Fees	42,807	43,355
Conference and workshop expenses	15,543	17,311
U of T NCRP	3,000	3,000
City of Toronto (Neigh. Votes)	3,379	42,940
Atkinson Foundation ONN Pension Project	650	38,065
Trillium Foundation	-	54,995
ONN Policy Support (United Way)	-	70,625
United Way FAPS	-	18,729
Social Planning Toronto (Trillium)	-	8,964
<u>Administrative</u>		
Coordination Fees	9,468	10,015
Office expenses	8,070	3,431
<u>Donations</u>		
	<u>27,287</u>	<u>51,071</u>
Total Expenses	<u>216,942</u>	<u>435,254</u>
Surplus / (Deficit) for the year	(8,156)	7,799
Accumulated Surplus, beginning of year	78,938	71,140
Accumulated surplus, end of year	<u>70,782</u>	<u>78,938</u>

Detailed Audited Statements Are Available Upon Request



TNC Member Agencies - 2017

- Access Alliance (1)
- Agincourt Community Services Association (2)
- Applegrove Community Complex (3)
- Birchmount Bluffs Neighbourhood Centre (4)
- Catholic Cross Cultural Services (5)
- Cecil Street Community Centre (6)
- Neighbourhood Group
 - Central Neighbourhood House (7)
 - Neighbourhood LINK (8)
- Christie-Ossington Neighbourhood Centre (9)
- Davenport-Perth Neighbourhood Community Health Centre (10)
- Dixon Hall (11)
- Doorsteps Neighbourhood Centre (12)
- The 519 Church Street Community Centre (13)
- Jane Finch Community and Family Centre (14)
- Lakeshore Area Multi-Service Project - LAMP (15)
- CRC Regent Park (16)
- North York Community House (17)
- Northwood Neighbourhood Services (18)
- Ralph Thornton Community Centre (19)
- St. Stephen's Community House (20)
- Scadding Court Community Centre (21)
- Syme-Woolner Neighbourhood and Family Centre (22)
- Thorncliffe Neighbourhood Office (23)
- University Settlement (24)
- Warden Woods Community Centre (25)
- Waterfront Neighbourhood Centre (26)
- West Neighbourhood House (27)
- West Scarborough Neighbourhood and Community Centre (28)
- WoodGreen Community Services (29)
- Working Women Community Centre (30)

