



**TORONTO**  
**NEIGHBOURHOOD**  
**CENTRES**

# 2023 Annual Report

**Toronto Neighbourhood Centres** is an association of non-profit multi-service organizations dedicated to strengthening local neighbourhoods and enabling diverse communities to work together to promote justice and a healthy life for all.

## **We share a vision of a Toronto that:**

- **Provides** healthy and caring communities for all of its residents, especially those who are most vulnerable.
- **Celebrates** diversity, welcomes and supports people from across the globe.
- **Enables** all individuals in all sectors of society to participate fully in the processes that shape their communities.
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**A sector-serving anchor  
organization funded by**



**United Way**  
**Greater Toronto**

# TNC Values and the Neighbourhood Centre Model

TNC members believe that well-being is a social achievement and not exclusively an individual one, and that every community needs a range of supports to flourish, including:

- government policies and programs that ensure equality of opportunity, income security, affordable housing, childcare, employment equity and human rights
- well-funded public education, healthcare and social services
- opportunities for civic engagement, celebration, expression, mutual support and democratic participation
- thriving local and regional economies
- sustainable relationships with the environment

As one part of this fabric, TNC promotes the model of universal access multi-service Neighbourhood Centres, complementing strong public services and organizations supporting specific communities and sectors.

Neighbourhood Centres are dedicated to empowering neighbours to work together to meet local challenges and create shared approaches to building community. They provide a crucial focus and support for community development, and address the needs of their area by integrating services, capacity building and social reform.

Inspired by the tradition of innovation within the Settlement House movement, today's neighbourhood centres take many forms as they generate local solutions to global challenges. Together and separately, TNC members seek to catalyze change by:

- Developing relationships of trust and mutuality among people from different backgrounds and experience, as individuals, families and groups
- Bridging between those who are affected by decisions and those who make them
- Providing open and safer spaces for people to meet, organize, celebrate and participate actively in community life
- Building on people's potential and gifts rather than focusing on their problems
- Releasing the potential of communities as places of creativity and enterprise
- Strengthening the voice of people normally left out or ignored
- Cherishing our independence in order to remain flexible and responsive to opportunity
- Pioneering innovative approaches and solutions to neighbourhood issues
- Investing and reinvesting in community assets to build local sustainability

TNC members contribute to a world in which the "international community" is shaped by people working together from their local communities, a power and legitimacy from the base of society.

## **TNC Strategies**

### **To advance its vision the TNC:**

- Identifies and speaks out on common issues and concerns in our communities as an association and in cooperation with other community groups;
- Promotes the model of universal access multi-service Neighbourhood Centres as a core component of healthy communities (complementing strong public services and a well-supported network of organizations and services targeted to diverse communities and sectors);
- Encourages the development of Neighbourhood Centres in underserved communities across Toronto;
- Links Neighbourhood Centres across Toronto, serving as a medium for the exchange of information and ideas, and sharing organizational resources and capacities;
- Sponsors inter-agency projects with member agencies and other organizations;
- Promotes best practices for community-based social service, health and recreation activities.

TNC is a registered charitable organization and a member of the Canadian Association of Neighbourhood Services (CANS) and the International Federation of Settlements and Neighbourhood Centres (IFS).



Toronto Neighbourhood Centres

## TNC 2022-2023 Highlights

(visit [neighbourhoodcentres.ca](https://neighbourhoodcentres.ca) to learn more)

### Anchoring Anti-Oppression Relationships in Our Work

#### **BIPOC Leadership Energies (BLE) (Trillium supported)**

TNC's BIPOC (Black, Indigenous and People of Color) Leadership Energies (BLE) completed the formally funded phase of their innovated project work, and created a strategy for supporting leadership development and generating leadership networks for professional advancements for non-binary, gender-diverse, transgender and female-identified racialized colleagues within our network. BLE explored alternative, non-traditional understandings and models of leadership and generated a new orientation marked by empowerment, and both self and collective affirmation - key tools to counter cultures of white supremacy that threaten the ability to flourish in leadership. The results of the initiative include establishing interagency peer mentoring and coaching supports that advance leadership, and an inspiring report for the sector which outlines goals, structure, resources and implementation steps to build and sustain multi-year, inter-organizational coaching networks for BIPOC staff, available at <https://neighbourhoodcentres.ca/bipoc.php>

#### **Disability Justice (Maytree supported)**

We are working to better centre our strategies and work around disability justice, from HR to Community Engagement to Programs/Services, and also build our capacity to inform and advocate for policy alongside community partners in the disability justice movement. This initiative established a Disability Justice Affinity Group that has generated a Learning Journey for the network, that lays the groundwork we need to support cultural shifts within our organizations, for staff as well as community members, to strengthen our capacity to be effective allies. TNC's Disability Justice initiative engages staff at all levels through experiential learning opportunities that address pathways to operationalizing more accessible spaces and work environments.

#### **Indigenous Relationship Audit Tool (Maytree supported)**

TNC is supporting member agencies to build skills, capacity, knowledge, attitudes, and values regarding their relationships and work with Indigenous communities and peoples. This work is about collective action on education, awareness and unlearning from an organizational perspective so that we can release historical and colonial conditioning and transform our approach individually and collectively toward greater understanding and respect for Indigenous inclusivity. The work will generate an "Indigenous Relationship Audit Tool" for organizations to assess and plan for strengthening their capacities for being in good relations with Indigenous organizations, groups and community members.

#### **Racial Justice & Decent Work - New Pathways (Atkinson supported)**

TNC, in partnership with Ontario Nonprofit Network, Ontario Federation of Indigenous Friendship Centres and CEE- Centre for Entrepreneurship of Youth Black Professionals, completed a participatory process that has re-shaped our

## TNC Highlights 2022-2023 Continued

Decent Work Charter into a series of eight Decent Work Pathways, which gather numerous resources to help nonprofit organization advance decent work and equity for Black, Indigenous, and/or racialized people in our sector. This resource is available at <https://theonnc.ca/decent-work-pathways/>

### ***Enhancing Inter-Agency Solidarity, Innovation & Action***

Through the convening and continued support for our **TNC inter-agency affinity groups**, TNC has activated a broad effort to connect more and more staff from across our member-agencies in ways that amplify our shared insights and capacity for collective actions. Building upon our affinity groups foundation, TNC continued to mount a range of **shared TNC training opportunities** - including workshops to continue our learning about: "Calling white people in" strategies for deepening white staff's engagement in anti-oppression work; 'Earning the Rainbow' training series to enhance leadership capacity to build safer and more inclusive environments for staff and community members, with accountability processes in place; moving beyond voting and deputations to explore people-centred civic engagement approaches to policy design and policy advocacy efforts; continuing 'Agencies as Allies' learning series to develop our sector's capacity to better support grassroots leadership and organizing emerging from mutual aid networks across the city.

TNC continued its active support and engagement in the **Toronto Nonprofit Network**, the **City/United way Community Coordination Plan**, and Toronto's "**For Public Benefit**" table as strategies to strengthen our sector's capacity for co-planning, advocacy and problem-solving at a system level. Specific focus areas included **championing alternatives to police responses for community crises; building systems to support people experiencing homelessness** that are informed by a right-based and harm-reduction approach to services, and; **promoting the need for Toronto to develop a spatial justice strategy** to address the displacement of nonprofit community programs and organizations in our communities.

### ***Building More Equitable & Inclusive Economies***

In 2023 our five Toronto Neighbourhood Centres Tax Programs supported by **United Way of Greater Toronto** helped 4,421 participants to receive \$12.9 million in tax rebates and entitlements - or about \$2,900 per household. The influx of these funds are critical to both family economic wellbeing, and local economic vitality. TNC continues to work with our four member agencies offering Financial Empowerment Programs to champion and expand this critical poverty-reduction work.

TNC completed its "Neighbourhood Assets" project, supported by the **Metcalf Foundation**, that explored ways in which community agencies can more actively leverage their investments and assets to build more inclusive local economies. Future strategies to advance this work include exploring the feasibility of leveraging agency assets to establish a community-loan fund - along with our ongoing commitment to champion financing strategies that support social purpose real estate.



Toronto Neighbourhood Centres

## TNC Membership

Toronto Neighbourhood Centres always seeks to expand its membership and we look forward to linking with organizations and other associations to strengthen our capacity for mutual support. There are important benefits and real value that comes with an organization's choice to join with and participate in the Toronto Neighbourhood Centres association. Active and engaged members can expect the following:

- Opportunities to gather and share useful information on issues that impact, or will impact their community members, clients, agencies and staff,
- A peer network of colleagues whom are accessible and willing to provide advice, support and strategic suggestions on challenging issues,
- New leadership and developmental opportunities for staff and volunteers both within the association and on joint external projects or task forces,
- Access to the resources, especially capacities and skills, of the other member organizations,
- The ability to bring forward ideas and participate in collective efforts to more effectively advocate on issues affecting Neighbourhood Centres,
- The ability to initiate, participate and deliver on strategies or programs that may be city-wide,
- The opportunity to learn about and share promising practices and program successes,
- The opportunity to become involved in an organization framed by the principles of resource sharing, collective advocacy, and community development.

### **Membership in TNC is open to any organization that:**

- Shares the vision of TNC,
- Operates in the City of Toronto,
- Is a non-profit agency governed by a volunteer Board of Directors,
- Is neighbourhood based i.e. provides focused activities in one or several local geographic neighbourhoods defined at a scale smaller than the entire City of Toronto,
- Is multi-service i.e. is directly responsible for providing programs relating to more than one issue area, such as health, education, social services, settlement services, housing, recreation, employment, training or community development.
- Practices a place-based approach to community development, as articulated in the "TNC Values and Neighbourhood Centre Model" statement

**For more information on becoming a TNC member please e-mail our Co-Executive Directors Sree Nallamothu, [sree@neighbourhoodcentres.ca](mailto:sree@neighbourhoodcentres.ca) or Rob Howarth, [rob@neighbourhoodcentres.ca](mailto:rob@neighbourhoodcentres.ca)**

# TNC 2022/23 Financial Statements

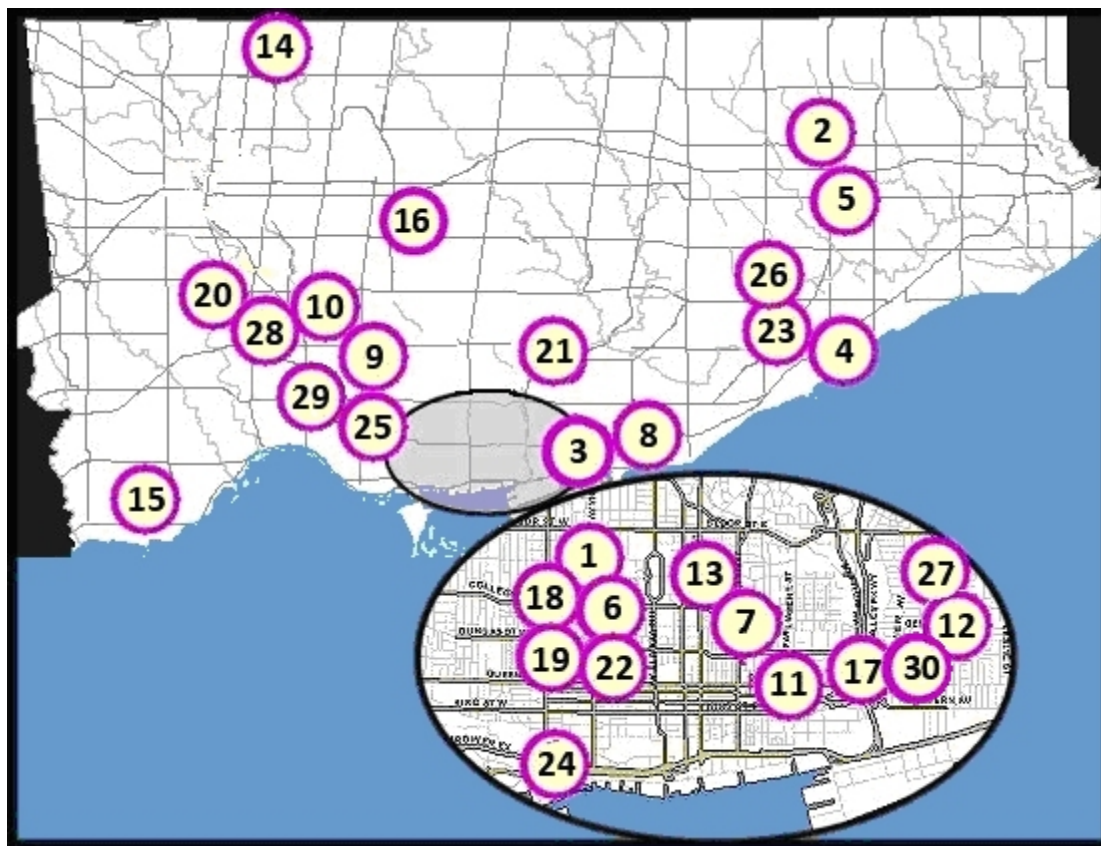
Year Ended March 31, 2023 (Audited) STATEMENT OF FINANCIAL POSITION

	March 31 <b>2023</b>	March 31 2022
<u>Assets</u>		
Cash and cash equivalents	497,312	361,360
Prepaid Expenses	45,489	42,800
Note receivable	6,619	6,619
Accounts receivable	<u>2,351</u>	<u>53</u>
Total Assets	533,771	410,832
<u>Liabilities</u>		
Accounts Payable	54,297	52,493
Deferred Revenue	<u>211,968</u>	<u>186,985</u>
Total Liabilities	266,265	239,478
<u>Net Assets</u>		
Unrestricted	<u>267,506</u>	<u>171,354</u>
Total Liabilities and Surplus	533,771	410,832

## STATEMENT OF OPERATIONS AND ACCUMULATED SURPLUS

	<b>2023</b>	2022
<u>Revenue</u>		
United Way	329,025	312,358
Atkinson Foundation	221,250	225,000
Lawson Foundation	120,000	110,000
Suncor Energy Foundation	103,500	50,000
Metcalf Foundation	80,000	-
Membership Fees	79,445	71,572
Maytree Foundation	66,083	26,701
Echo Foundation	25,000	25,000
Aqueduct Foundation	25,000	6,250
Toronto Foundation	25,000	-
Trillium Foundation	15,941	-
Other Income	13,336	-
Interest	9,580	1,216
Donations	7,430	1,050
Catherine Donnelly Foundation	5,000	5,000
Cdn Tire/Jumpstart Charities	-	15,000
<u>Total Revenue</u>	<u>1,125,590</u>	<u>849,147</u>
<u>Program Costs</u>		
United Way	321,783	299,858
Atkinson Foundation (Decent Work)	221,250	225,000
Lawson Foundation	120,000	110,000
Suncor Energy Foundation	103,500	50,000
Metcalf Foundation	80,000	-
Maytree Foundation	66,083	27,718
Echo Foundation	25,000	25,000
Aqueduct Foundation	25,000	6,250
Toronto Foundation	25,000	-
Trillium Foundation	15,941	-
Conference and workshop expenses	10,913	12,392
Catherine Donnelly Foundation	5,000	5,000
Other	2,455	1,382
Program Delivery Fees	-	154,966
Cdn Tire/Jumpstart Charities	-	15,000
<u>Administrative</u>		
Coordination Fees	4,904	12,887
Office expenses	1,631	3,518
Other	978	-
<u>Donations</u>	nil	1,050
<u>Total Expenses</u>	<u>1,029,438</u>	<u>950,021</u>
Surplus / (Deficit) for the year	96,152	(100,874)
Accumulated Surplus, beginning of year	171,354	272,228
Accumulated surplus, end of year	<u>267,506</u>	<u>171,354</u>

**Detailed Audited Statements Are Available Upon Request**



## TNC Member Agencies - 2023

- Access Alliance Multicultural Community Health Centre (1)
- Agincourt Community Services Association (2)
- Applegrove Community Complex (3)
- Birchmount Bluffs Neighbourhood Centre (4)
- Catholic CrossCultural Services (5)
- Cecil Street Community Centre (6)
- Culturelink Settlement and Community Services (29)
- Neighbourhood Group
  - Central Neighbourhood House (7)
  - Neighbourhood LINK (8)
  - St. Stephen's Community House (18)
- Christie-Ossington Neighbourhood Centre (9)
- Davenport-Perth Neighbourhood Community Health Centre (10)
- Dixon Hall (11)
- Eastview Neighbourhood Community Centre (12)
- Fontbonne Ministries (30)
- The 519 Church Street Community Centre (13)
- Jane Finch Community and Family Centre (14)
- Lakeshore Area Multi-Service Project - LAMP (15)
- North York Community House (16)
- Ralph Thornton Community Centre (17)
- Scadding Court Community Centre (19)
- Syme-Woolner Neighbourhood and Family Centre (20)
- The Neighbourhood Organization (21)
- University Settlement (22)
- Warden Woods Community Centre (23)
- Waterfront Neighbourhood Centre (24)
- West Neighbourhood House (25)
- West Scarborough Neighbourhood and Community Centre (26)
- WoodGreen Community Services (27)
- Working Women Community Centre (28)